### Job Related Information

This document includes information about the role for which you are applying and the information you will need to provide with your application.

#### 1. Role Details

<table>
<thead>
<tr>
<th>Vacancy reference</th>
<th>15859</th>
</tr>
</thead>
<tbody>
<tr>
<td>Job title:</td>
<td>Solution Architect</td>
</tr>
<tr>
<td>Reports to:</td>
<td>Business Relationship Manager (Professional Services)</td>
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<tr>
<td>Salary:</td>
<td>£40,792 to £48,677 (a market related supplement is available for exceptional candidates)</td>
</tr>
<tr>
<td>Terms and conditions:</td>
<td>Academic Related and Support Staff</td>
</tr>
<tr>
<td>Grade</td>
<td>8</td>
</tr>
<tr>
<td>Duration of post:</td>
<td>Permanent</td>
</tr>
<tr>
<td>Working hours:</td>
<td>37</td>
</tr>
<tr>
<td>Location:</td>
<td>Walton Hall, Milton Keynes</td>
</tr>
<tr>
<td>Closing date:</td>
<td>12:00 noon on 22nd April 2019</td>
</tr>
<tr>
<td>Type of application form accepted:</td>
<td>Long version Application with CV</td>
</tr>
<tr>
<td>Number of referees required:</td>
<td>Three</td>
</tr>
<tr>
<td>Unit recruitment contact:</td>
<td></td>
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</tbody>
</table>
2. Summary of duties

Role purpose

Primarily the Solution Architect is responsible for:

- defining and documenting solutions to IT projects that
  - align to the needs of the business functionally and non-functionally
  - align to the cost and timeframes expected by the business
  - align to IT strategy as defined by the Chief Architect
  - align to principles, policies, standards and patterns, raising design exceptions as required
- defining repeatable patterns and standards that aid future projects to be aligned to IT strategy
- communicating to all parties the defined solution and obtaining buy-in
- acting as an advisor to technical and business community on architectural issues during the delivery of the project
- ensuring that the solution that is delivered aligns to the defined solution

The Solution Architect may also be involved with:

- defining long-term roadmaps
- investigative work to identify new opportunities
- providing support during triage of incidents
- helping shape demand with the Business Relationship Managers
- chairing design authorities
- evangelising for the Architecture team in the wider IT and business communities

3. Person specification

Requirements

Qualifications and experience

- Degree level or relevant industry experience, including experience with Identity Access Management systems
- Experience of, or certification in, TOGAF and knowledge of other frameworks
- Experience of modelling tools such as iServer and Sparx
- Experience of working in an Architect role with COTS, bespoke development and SaaS solutions integrated with SOA
- Experience of working with internal agile development teams and external suppliers and consultancies
- Excellent written and verbal communications with the ability to deliver messages in a language relevant to the audiences
- Ability to gain influence and trust with business and technical stakeholders at all levels of an organisation
- Skills in negotiation, influencing and conflict resolution

4. Role specific requirements e.g. Shift working

N/A
5. About the unit/department

INFORMATION TECHNOLOGY (IT) AT THE OPEN UNIVERSITY

The Open University is the largest academic institution in the UK and is a world leader in the design, content and delivery of supported open learning. We have an un-rivalled track-record of using the latest technologies to provide educational opportunity to students all over the globe, ensuring we stay true to our mission to be open to people, places methods and ideas.

Our pioneering learning and teaching methodologies and cutting edge curriculum are underpinned by rigorous research, 72% of which was ranked as world leading or internationally excellent in the Research Excellence Framework (REF) 2014. These factors combined with our innovative and inclusive approach to education has seen 1.89 million people, all over the world, realising their educational ambitions by studying with us since the University opened in 1969. Providing transformational learning of this quality and on this scale requires a robust and dynamic IT infrastructure, capable of supporting and developing the emergent business requirements of such a pioneering organisation.

Current business requirements of the University are in a period of rapid change. The Higher Education landscape in England is undergoing dramatic adjustment as institutions respond to serious reductions in state funding for teaching and students have to bear more of the cost of their education. As well as these cost drivers, the entry of more private providers to the sector and the increasing consumer power of high fee-paying students will put a premium on service delivery and cost efficiency. This puts increased emphasis on the development of robust, efficient, enterprise-scale IT systems to improve efficiency and customer choice.

Information Technology provides and supports all central University IT services and is responsible for the University's technical infrastructure. In addition to this service and support provision, it develops systems to support the business requirements of the organisation.

The IT Delivery team is the team by which the OU's programmes and projects are driven through their entire lifecycle from initial concept, through business case development, governance approval, systems development / package procurement, testing, and to final implementation.

The Open University is an employer committed to the ongoing development of staff both through its own award-winning distance teaching and industry standard training programmes. As an organisation it promotes a healthy work life balance with a generous leave allowance, a Christmas closure period and flexible working where appropriate. Free parking is available to staff.

6. How to obtain more information about the role or application process

If you would like to discuss the particulars of this role before making an application please contact James Wagstaff by email: james.wagstaff@open.ac.uk.

If you have any questions regarding the application process please contact Resourcing hub details? email the resourcing-hub@open.ac.uk or email IT-recruitment@open.ac.uk.
7. The application process and where to send completed applications

Please ensure that your application reaches the University by: 12:00 noon on the 22 April 2019.

Email the application and CV with the Ref: 15859 and job title. Resourcing-hub@open.ac.uk

Post it to: With your name, Ref: 15859 and job title Resourcing Hub The Open University

Name/Job title: 
Department/Unit: 
Address: The Resourcing Hub Walton Hall/Berrill Building Level 1 South 
Post Code: MK7-6AA
Or e-mail your application to: Resourcing-Hub@open.ac.uk

8. Selection process and date of interview

The interview panel will be chaired by: James Wagstaff
The other members of the interview panel will be: TBC
The interviews will take place on: TBC
The selection process for this post will include TBC
We will let you know as soon as possible after the closing date whether you have been shortlisted for interview. Further details on the selection process will also be sent to shortlisted candidates.

Applications received after the closing date will not be accepted.