1. **Background**

1.1 This paper is a regular update to the Central Executive Committee for information purposes.

2. **Online Consultations since last meeting**

2.1 Consultation on Transforming Student Policy: 1–14 February 2017. There were 197 posts by students; 48 students made at least 1 post and 16 students made 5 or more posts. There were 219 ratings.

2.2 Consultation on Social Media Policy: 22 February – 7 March 2017. There were 175 posts by students; 41 students made at least 1 post and 14 students made 5 or more posts. There were 192 ratings.

2.3 Summaries of the forum discussions are available online, or via the Student Consultation office.

3. **Face to Face Consultations since last meeting**

3.1 The spring face to face consultation topics were Educational and Pastoral Support for Students (including a consultation on having a personal tutor for the duration of a qualification.) and Building a Student Community.

3.2 They were held over several locations, with the attendances as follows:

- Saturday 4 March 2017: Jury’s Inn Hotel, Exeter 22 Students
- Saturday 11 March: Student Central, London 16 Students
- Friday 17 March: The Open University, Milton Keynes 19 Students
- Saturday 25 March: MacDonald Hotel, Manchester 15 Students
- Saturday 1 April: Jury’s Inn Hotel, Newcastle 20 Students
4. **Special Student Consultation Forums**

4.1 The fourth annual Online International Students Consultative Meeting ran for two weeks instead of one as in previous years, from 13 - 27 March. The Online International Student Consultation was held during Student Voice Week to seek the views of international students on matters affecting their studies. The topics that the students were consulted on were the same from the spring face to face consultations – Building Communities and Pastoral Care.

4.2 As part of Student Voice week the Student Consultation office organised a special online forum-based consultation at open to all students about how the OU listens and responds to student feedback.

4.3 Its primary aim was to improve the end of module survey (SEAM survey), however this transformed into asking students about the ways in which they feel they would like to tell the OU about successes and improvement, as well as identify how students would like the OU to respond to feedback.

4.4 The SEAM Survey had 63 individual students participating online and for OISCM 251 registered and 27 have posted in the forums.

5. **Board of Studies Student Consultative Forum.**

5.1 Since the last CEC the following Boards of Studies Consultations have taken place:
   - School of Environment, Earth and Ecosystem Sciences
   - School of Physical Sciences
   - Sociology, Social Policy and Criminology
   - Arts and Humanities
   - Open
   - Access

5.2 There will be developments made to these forums, following suggestions for future membership.

6. **Special Activities – Milton Keynes Consultation**

6.1 As part of Student Voice Week, the MK Student Consultation on Friday 17th March invited student attendees to a special Studio event. Approximately 6 students stayed on at 5pm to attend the show.

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