**Frequently Asked Questions** for learners, tutors and stakeholders

This content is designed to complement the agreed project marketing templates and posters. It can be adapted as appropriate by partners within their own communications about the project.

**Who are these courses for?**
These online courses are for anyone looking to improve their everyday maths and English skills. They may be suitable for adult community learners, those studying vocational courses or on apprenticeship programmes, or those who need to improve their essential skills.

**How much do they cost?**
The courses are free.

**How long will it take?**
Each Everyday Skills course takes about 48 hours to complete. We recommend that you spend a minimum of 5 hours per week. You can access the courses at any time and work flexibly to suit you.

**Where are the courses held?**
These are online courses that you can study flexibly to suit you. You can study from home or anywhere else as long as you have access to a computer with an internet connection.

**What are the course requirements?**
To enrol on these courses you do not need any formal qualifications. The courses are free of charge and anyone can enrol on them. You will need to be confident using a computer and have regular access to a computer with an internet connection. If you are not sure if the courses are right for you, please contact one of the local college partners.

**How are the courses assessed?**
Everyday maths and English courses have a quiz in each section to help you check your progress on the topic you are studying. And at the end of the course there is a final quiz with a pass mark of 60% or above. If you successfully complete the quizzes you will achieve an Open University digital badge.

**Will I get a qualification?**
You can gain an Open University digital badge for each course you successfully complete. These could be added to your CV or employment profile.
They are not formal qualifications.
The courses will help you to develop the skills to achieve a formal qualification. You have the option to register for an Essential Skills qualification through your local college.

Is there any face-to-face teaching?
The Everyday maths and English courses are online-only courses. The topics are designed around situations you may face on a regular basis and each course has videos, activities and interactive quizzes to support you with your learning. If you are studying through your local college, you may be offered additional face to face, telephone or online support through a local tutor.

Can I take the maths or English course or do I have to take both?
The courses are designed fit around your needs in basic maths and English. You can take either of the courses or both courses but we do recommend that you focus on one at a time.

Can this course help me secure a job, college or university place?
Passing the course will give you an Open University digital badge. This acknowledges your achievement and can be added to your employment profile and your CV. This will show colleges, universities or employers that you have a good standard of maths and English and have shown a commitment to complete the course. Some employers, colleges and universities may ask you for a formal Essential Skills qualification. This course will help to develop the skills you need for this qualification and you can register for this at your local college.

Where can I study for an Essential Skills qualification and what does it involve?
If you would like to study for an Essential Skills qualification, please contact your local college. The online Everyday maths and English courses will help you develop the skills you need to achieve this qualification.

Colleges to add info on what’s involved in registration and delivery of formal qualifications.

Are the courses available in Welsh?
The Everyday maths courses will be available in English and Welsh. The Everyday English courses are only available in English. Project partners are exploring the potential to develop Everyday Welsh courses in the future.

How is this funded?
These courses have been developed as part of a project funded by the Higher Education Funding Council in Wales (HEFCW). The main partners involved are: The Open University, Coleg Gwent, Coleg Cambria, NPTC and Addysg Oedolion Cymru | Adult Learning Wales.