

Witness to Harm; Holding to Account: Improving patient, family and colleague witnesses' experiences of Fitness to Practise proceedings: A mixed methods study (NIHR 131322)

DATE: 01/02/24

VENUE: Friends House 173-177 Euston Road London NW1 2BJ

AIM: To debate and discuss the findings and recommendations of a unique study relevant to public expectations and experience of health and social care and healthcare fitness to practise regulatory processes in the UK.

Invitees: People with lived experience, health and social care regulators, Professional Standards Authority and government policy advisers, employers, regulatory lawyers, academics.

The event will be recorded on MS Teams. There will be a videographer recording a film and interviews with participants during the event.

REGISTRATION: In person attendees arrive at **George Fox room** from 10.30, online 10.45 log in. Refreshments on arrival.

Timing	Content
11.10-11.15	Welcome and introductions:
11.15-11.25	Overview project- & why needed? Richard West, Profs. Louise Wallace, Sara Ryan
11.25-12.10.	Regulator Web resources, and Employers Prof. Louise Wallace, Dr Gemma Ryan-Blackwell, Dr Sharif Haider, Dr Mari Greenfield
12.10-12.20	BREAK
12.20 -12.45	-Witness vulnerability and special measures: Dr Annie Sorbie
12.45-1.30	LUNCH
1.30- 2.40	Witness experience- in hearings/ cross examination: Prof Rosalind Searle, Dr Gemma Hughes & Dr Francesca Ribenfors, Prof. Sara Ryan.
2.40 -2.55	What are/ can regulators do differently? -Trauma Informed Justice Dr Sonia Petersen- NHS Education Scotland. Discussant: Dr Belinda Hacking-Director of Psychological Services, NHS Lothian
2.55- 3.25	What are/ can regulators do differently? Discussion in groups online/at tables, and Plenary A) Regulator processes/communications B) Witness Cross examination
3.25-3.45	PROJECT RECOMMENDATIONS and Q and A
3.45 – 3.50	BREAK /refreshments
3.50- 4.00	Finale Next steps, and thank you
4.00-4.30	Refreshments from break, filming interviews with audience, networking

Posters:

<https://www.open.ac.uk/blogs/witness-harm/index.php/dissemination-events-dundee-and-london/>

Website:

<https://wels.open.ac.uk/research/witness-harm-holding-account>

Posters

1. Witness to Harm – holding to account: Survey of harmed public referrers whose case closed prior to hearing
2. A content analysis of professional regulator information for public witnesses in a fitness to practise hearing
3. A content analysis of UK social care regulator information for public witnesses in a fitness to practise hearing
4. How easy to read are regulators' Fitness to Practise web resources?
5. How easy is to report a concern about a doctor, nurse or someone giving you care? Does it help to have Easy Read leaflets? What we found...
6. How easy to read are social care and social work regulators' Fitness to Practise web resources?
7. Assessing the usability and accessibility of regulator websites for members of the public wishing to raise a concern
8. Employer support to witnesses; Professional regulatory (fitness to practise) proceedings