## Contact us

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What our satisfied clients have said about us:

"Oana called me, and I felt at ease from the beginning, Oana managed our mediation with professionalism and empathy and led to us finally moving forward".

"Jennie listened with compassion and no judgement on either side and helped us through a difficult time and guided us with our issue with child arrangements which we both reached amicably in the end".

#### **Case Studies:**

A family dispute that has been ongoing for 4 years where both parties would not sit down to agree on access was resolved in 1 day. Jennie guided the two parties to reach a final and amicable agreement that was in the best interest of their 3 children.

Sophie helped guide two parties who had been in a 2-year dispute regarding the price increases of one parties' product that the other party used, was resolved within 3 hours.

# Mediatio - Mediation



"The harder the conflict, the more glorious the triumph. I love the man that can smile in trouble, that can gather strength from distress and grow."

**Thomas Paine** 



#### What is mediation?

Mediation is a guided negotiation between parties that is facilitated by our mediators with the aim of creating a mutually satisfactory settlement for all parties involved.

### The role of our mediators

Our mediators are supportive, non-judgmental and completely impartial.

Our mediators will not impose solutions or their own views but will help the parties to reach their own solutions.

Our mediators do not give advice thus avoiding compromising their impartiality.

Our mediators will help the parties to look beyond the rights and wrongs of the situation to reach agreement.

## Benefits of mediation

- ✓ The parties are in control of the outcome
- ✓ Cheaper than taking the matter to court
- ✓ Mediators are impartial
- ✓ Mediation is Confidential and Voluntary
- ✓ Can be held separately or together
- ✓ Can be a win/win for both parties



Our team is highly trained in a variety of techniques of resolving conflict in a range of areas including family, employment, community, commercial.

From £130 to £250 per person per hour.

For family mediation, you may be eligible for legal aid. Please contact us for further information.



"Courage is what it takes to stand up and speak; courage is also what it takes to sit down and listen." Winston Churchill